

## MORGAN STANLEY INDIA COMPANY PRIVATE LIMITED

STOCK BROKING: SEBI REGN NO. INZ000244438

DEPOSITORY PARTICIPANT: SEBI REGN NO. IN-DP-567-2021

### Investor Grievances escalation matrix (for Stock Broker and Depository Participant)

Details of	Contact Person	Address	Contact No. & Operational / Working Hours	Email Id
Customer care / Compliance Team	Mr. Tejarshi Hardas	18th Floor, Tower 2, One World Center,	022-61182051 (Mon-Fri: 9:00AM to 6:00PM)	<a href="mailto:Tejarshi.Hardas@morganstanley.com">Tejarshi.Hardas@morganstanley.com</a>
Head of Customer Care / Compliance Team	Mr. Kunal Doshi	Plot- 841, Jupiter Textile Mill Compound, Senapati	022-61181508 (Mon-Fri: 9:00AM to 6:00PM)	<a href="mailto:Kunal.Doshi@morganstanley.com">Kunal.Doshi@morganstanley.com</a>
Compliance Officer	Mr. Anil Shenoy	Bapat Marg, Lower Parel, Mumbai 400013	022-61181505 (Mon-Fri: 9:00AM to 6:00PM)	<a href="mailto:Anil.Shenoy@morganstanley.com">Anil.Shenoy@morganstanley.com</a>
CEO / Designated Director	Mr. Dhaval Desai		022-61182032 (Mon-Fri: 9:00AM to 6:00PM)	<a href="mailto:Dhaval.Desai@morganstanley.com">Dhaval.Desai@morganstanley.com</a>

*In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:*

SEBI at <https://scores.gov.in/scores/Welcome.html> or

NSE at <https://investorhelpline.nseindia.com/NICEPLUS/> or

BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> or

NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>

*Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/ Exchange portal/Depository portal*

*Ref: NSE Circular NSE/ISC/52517 (No. 11/2022) dated June 03, 2022; BSE Notice No. 20220614-15 dated June 14, 2022; NSDL Circular No. NSDL/POLICY/2022/122 dated September 01, 2022; NSE Circular NSE/ISC/54332 dated November 09, 2022; BSE Notice No. 20221109-42 dated November 09, 2022; NSDL Circular No. NSDL/POLICY/2022/156 dated November 10, 2022.*

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DEPOSITORY PARTICIPANT: SEBI REGN NO. IN-DP-567-2021

Dear Investor,

In case of any grievance / complaint against the Stock Broker / Depository Participant:

- Please contact Compliance Officer of the Stock Broker/ Depository Participant **Mr. Anil Shenoy**; Email-id [Anil.Shenoy@morganstanley.com](mailto:Anil.Shenoy@morganstanley.com)  
Phone No. +91-22-61181505.

- You may also approach:

**Mr. Dhaval Desai**, Designated Director

Email: [Dhaval.Desai@morganstanley.com](mailto:Dhaval.Desai@morganstanley.com), Tel No : 022-6118 2032

**Mr. Ankush Agarwal**, Designated Director

Email: [Ankush.R.Agarwal@MorganStanley.com](mailto:Ankush.R.Agarwal@MorganStanley.com) Tel No : 022-6118 2026

- If not satisfied with the response of the Stock Broker/ Depository Participant, you may contact the concerned Stock Exchange / Depository at the :

	Web Address	Contact No	Email id
BSE	<a href="http://www.bseindia.com">www.bseindia.com</a>	022-22728097	<a href="mailto:js@bseindia.com">js@bseindia.com</a>
NSE	<a href="http://www.nseindia.com">www.nseindia.com</a>	1800220058	<a href="mailto:ignse@nse.co.in">ignse@nse.co.in</a>

	Web Address	Contact No	Email id
NSDL	<a href="http://www.nsdl.co.in">www.nsdl.co.in</a>	022-24994200	<a href="mailto:relations@nsdl.co.in">relations@nsdl.co.in</a>

- You can also lodge your grievances with SEBI at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

**Note for the benefit of investors / clients / users of other activities:**

The following activities are not managed by Morgan Stanley India Company Private Limited. The below information is being included purely for the benefit of relevant investors / clients / users of following products / services.

**(A) CUSTOMERS HOLDING THE UNITS OF ERSTWHILE MORGAN STANLEY MUTUAL FUND:**

Morgan Stanley Mutual Fund business was transferred to HDFC Mutual Fund in the year 2013-2014. Please refer to the press release issued by SEBI dated August 12, 2014 w.r.t. transfer of schemes of Morgan Stanley Mutual Fund to HDFC Mutual Fund and cancellation of registration of Morgan Stanley Mutual Fund:

SEBI Press Release: [https://www.sebi.gov.in/media/press-releases/aug-2014/registration-of-morgan-stanley-mutual-fund-cancelled\\_27757.html](https://www.sebi.gov.in/media/press-releases/aug-2014/registration-of-morgan-stanley-mutual-fund-cancelled_27757.html)

Investors holding the units of erstwhile Morgan Stanley Mutual Funds can contact **HDFC Mutual Fund** on their email id [hello@hdfcfund.com](mailto:hello@hdfcfund.com) for any queries relating to their investments or contact HDFC Mutual Fund through any of the modes specified at <https://www.hdfcfund.com/contact-us/get-in-touch>

*Disclaimer: The email id and the weblink for contact details (mentioned above) is not managed by Morgan Stanley. The relevant investors are requested to check the latest contact details from the website of HDFC Mutual Fund, as updated from time to time.*

**(B) USERS OF STOCK PLAN CONNECT:**

This activity is not managed by Morgan Stanley India Company Private Limited

For any queries relating to Stock Plan Connect, the relevant users are requested to contact the below numbers:

**+1 866 722 7310 / +1 801 617 7435**

**Monday to Friday - 8:00 a.m. to 8:00 p.m. US Eastern Standard Time**

The relevant users are requested to verify the latest contact details available at <https://stockplanconnect.morganstanley.com> , as updated from time to time.